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March 7, 2022

By Email

New Hampshire Department of Justice
Consumer Protection Bureau
33 Capitol Street
Concord, NH 03301
Email: attorneygeneral@doj.nh.gov

Re: Update Concerning Data Security Incident

On behalf of our client, Cradle of Hope Adoption Center, Inc. (“Cradle of Hope”), we are writing to update you regarding the data security incident we previously notified you about on July 28, 2021. As the prior notice indicated, Cradle of Hope is a non-profit entity that provides child adoption services, and it suffered an incident affecting certain personal information regarding 4 New Hampshire residents. We recently learned that the Social Security numbers for these individuals also was potentially affected by the incident, and we wanted to amend our prior report regarding the incident.

On July 27, 2021, Cradle of Hope sent notices to all New Hampshire residents affected by the incident, and on March 7, 2022, Cradle of Hope is informing these residents that their Social Security numbers may have been affected. Cradle of Hope continues to provide credit monitoring and identity theft protection services to potentially affected individuals free of charge at the client’s election, and Cradle of Hope will be reminding New Hampshire residents of these free services.

If you have any questions, please do not hesitate to contact me.

Sincerely,



Clayton Northouse

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Dear Friend/Cradle of Hope Family:

I hope your family is doing well. I am writing to update you on the data security incident that Cradle of Hope notified you of on July 27, 2021. Although we continue to be unaware of any actual or attempted misuse of your information or any other family's information, we are providing you with this updated information to better protect against the possibility of identity theft and fraud, should you feel it is necessary to do so.

On July 27, 2021, we notified you that potentially affected information included passports, health information, and other information that was potentially accessed or acquired by the unauthorized users. However, we now understand that your Social Security number may also have been potentially accessed or acquired by the unauthorized users, as it was included on your USCIS forms which were scanned into our computer system.

If you have not done so already, we want to remind you that you can still take advantage of free identity theft protection services through IDX, the data breach and recovery services expert. IDX identity protection services include: 24 months of credit and CyberScan monitoring; a \$1,000,000 insurance reimbursement policy; and fully managed identity theft recovery services. With this protection, IDX will help you resolve issues if your identity is compromised. To enroll at no charge to you, please contact me at lperilstein@cradlehope.org.

We are not aware of any other factual changes since our July 27, 2021 letter, which contained additional information regarding steps you may want to take to protect your information. Please let me know if you would like a copy of the July letter, and I'd be happy to provide it to you.

We take the security and confidentiality of your information very seriously. If you have any questions and concerns, please do not hesitate to contact me. You can reach me at lperilstein@cradlehope.org.

Linda Perilstein
Executive Director
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